

A message to our MEMBERS:

We know COVID-19 is in the forefront of most people's minds as well as earthquakes. It is on our mind, here at the Credit Union. We want to take a minute to assure you that the health and welfare of our members and staff is our highest priority.

The situation is changing daily. We are trying to stay on top of things, while taking guidance from the CDC and the WHO, as well of government officials.

We have implemented social distancing and our branch is working through the drive up window on the east side of our building. We want to keep our staff healthy so they can continue serving our members throughout this entire process.

Luckily we have several services in place already to help us out. Use our phone lines (801-975-9693) to call during office hours. Use our drive up window if you need to come in, and we will also try to accommodate members signing loans with an office appointment or curbside service if the transaction cannot be completed through the drive up window. Our electronic signature program (EDoc) can also be used to sign documents and forms. We would like to remind you that we have online banking and mobile banking that can be used for you to review your balances, make transfers and payments and look up transaction history. Our mobile application allows for remote deposits of your checks. Service Center (CU Shared Branching) is still accommodating our members. If cash is needed ATMs are available. Because of the situation we are offering to refund ATM fees now through April. We don't have a system in place to monitor ATM fees, so you will need request us to reverse these for you.

Also, we are offering a Skip-a-Pmt for members that have been laid off, during March April or May. This is in addition to the Christmas and Summer payment holidays. No fee's will be assessed on this skip-a-pmt in order to try and help our members.

We appreciate your loyalty and will continue serving you.

Sincerely,

A handwritten signature in black ink that reads "Linda Perschon". The signature is fluid and cursive, with a long, sweeping underline that extends to the right.

Linda Perschon, President